

# Super Systems Inc.

## Over 20 Years of Industry Service



**S**uper Systems Inc. (SSi) was established in 1995 as a supplier to the thermal-processing industry with a focus on sensor and control technology for protective atmospheres.

The company was founded by Bill Thompson, who has a long history of servicing the heat-treating industry. Today, under the direction of Steve Thompson, SSi provides a wide variety of products and services for the industry worldwide – from home offices in Cincinnati, Ohio, to global offices in Querétaro, Mexico; Birmingham, England; Shanghai, China; and New Delhi, India.

SSi's products include probes, controllers, software, analyzers, gas flow meters and installation and engineering services covering all facets of heat treating. The company is ISO 9001:2008 certified and ISO/IEC 17025 certified for the calibration of dew point, infrared analyzers and temperature instrumentation. SSi participates in many industry forums, such as AMEC and Nadcap, and is a proud member of the Industrial Heating Equipment Association (IHEA) as well as the Metal Treating Institute.

SSi, which celebrated its 20th anniversary last year, takes pride in the quality of its products and services. With a culture of continuous improvement, the company regularly monitors internal processes, seeking opportunities to enhance those processes, improve existing products and quickly deliver new products to market.

The company's philosophy for innovation is simple: Listen. Whether serving a customer that needs technology to maximize efficiency

and deliver high-quality services or investing back into Research and Development (R&D) to deliver innovative technology to the heat-treating industry, SSi has always gone above and beyond when it comes to customer focus and innovation.

SSi works with many OEM capital-equipment providers and captive and commercial heat treaters. The company's products address all aspects of heat treating, including vacuum, atmosphere, and nitriding applications. The company began by developing the Gold Probe to monitor oxygen and carbon and has an ongoing commitment to R&D. Today, this commitment, with the help of an outstanding staff, allows SSi to cover all software and controls for heat treaters, helping them meet industry requirements such as AMS 2750E, AMS 2759 slash sheets and CQI-9. The company maintains a large inventory and can deliver most products within 24 hours, with an engineering staff ready to complete turnkey solutions for the most demanding controls and software applications.

Moving forward, SSi will continue to deliver innovative products to the heat-treating industry. The company sees an opportunity to leverage the lower cost of technology to provide heat treaters with smarter devices and the information they need to be more productive. SSi has a tradition of growth through new product development and plans to continue developing cost-effective products that customers can count on.

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